



OUR TERMS AND CONDITIONS

The tariff displayed above is applicable to all customers making their booking directly with us. Customers making their booking through a booking agent should be aware that an additional 10% will be added to the room tariff displayed above as these organisations charge a booking fee for using their services then pass the cost onto us.

Any theft or damage caused to hotel furniture or textiles (particularly burns on carpets) will be charged to the principle cardholder, named guest or group organiser responsible for the booking, this will include replacement of the item in full including any labour/delivery charges.

Any guest found to be discriminating, rude, discourteous or found to be jeopardising the safety or well-being of other guests or hotel staff will be asked to leave the premises immediately, barred from any future visit and will not be offered any refund of monies paid.

Check In anytime from 2pm, please advise if you are arriving later than 6pm.

Bookings cannot be accepted unless we hold valid credit card details.

The Management reserve the right to refuse or cancel any booking(s) at their discretion.

CANCELLATION POLICY

All deposits are non-refundable, cancellations are subject to a £20 administration fee if rooms are not cancelled within 24 hours of us advising you verbally or sending your booking confirmation by email or post. Cancellations made within 7 days of your expected arrival date are chargeable at the full room rate (less breakfast) though every effort will be made to minimise the cost to you by re-letting the room and refunding the balance to your card.